The ICM Fellows Program  
Class of 2016  

Lori R. Bienema – Chief Deputy Clerk of Circuit Court, Rock County Circuit Court, Janesville, WI  
Identity Theft: Securing Your Court Data

C. Rolf Eckel – Court Administrator, Arizona Superior Court in Yavapai County, Prescott, AZ  
Age Matters: 21st Century Security in Historic Courthouses

Serpil Ergun – Chief Magistrate, Cuyahoga County Court of Common Pleas, Cleveland, OH  
Evaluating Parenting Coordination: Does It Really Work?

Lu Ann Garbini – Court Services Coordinator, Navajo County Court Administration, Holbrook, AZ  
Safeguarding Public Monies in the Navajo County Justice Courts

Scott C. Griffith – Director of Research and Court Services, Office of Court Administration, Austin, TX  
Assessing the Capacity of the Texas Office of Court Administration to Do and Use Evaluation

Jarret W. Hann – Knowledge and Information Services Analyst, National Center for State Courts, Williamsburg, VA  
A Comparative Analysis of Judicial Compensation in the US and Canada: Facts, Figures and Comparisons

Peter C. Kiefer – Civil Court Administrator, Maricopa Superior Court, Phoenix, AZ  
The Role of Strategic Planning and Strategic Management in the Courts

Stacey Marz – Director, Self-Help Services, Alaska Court System, Anchorage, AK  
Faster, Cheaper and as Satisfying: An Evaluation of Alaska’s Early Resolution Triage Program

Alexa Janell Olsen – Court Operations Manager, Reno Municipal Court, Reno, NV  
Trial Court Collaboration in a Wiki World

William E. Raftery – Knowledge and Information Services Analyst, National Center for State Courts, Williamsburg, VA  
Judicial Unification and Its Impact on Efficiency

Iryna Spangler – Court Coordinator, Johnson County Court at Law No. 1, Cleburne, TX  
E-Learning 2.0: Modern Training for the Frontline Clerk
Cryctal Lee Spradley – Assistant Director of Court Administration, Lubbock County District and County Courts of Law, Lubbock, TX
Meeting Expectations to Ensure Compliance and Ward Well-Being

David C. Spridgeon – Clerk of Courts, Findlay Municipal Court, Findlay, OH
Best Practices for Collecting Fines and Costs

Amanda J. Stites – Research Specialist, Texas Office of Court Administration, Austin, TX
Guardianship Monitoring in Texas

Joshua F. Tenorio – Administrator of the Courts, Judiciary of Guam, Hagåtña, GU
Embracing Evidence-Based Practices: Implementing Change in Probation

Jeffrey Tsunekawa – Judicial Operations Manager, Seattle Municipal Court, Seattle, WA
Assessing Juror Utilization at Seattle Municipal Court

Amy Louise Turnquist – Multi County Court Administrator, Carlton, Cook, Lake and St. Louise Counties, Duluth, MN
Court Leadership: A Shared Administration Model

Lori M. Tyack – Clerk of Court, Franklin County Municipal Court, Columbus, OH
Assigning Cases to Specialty Dockets: Getting It Right