



## Methods

o Surveys

o In-Person Interaction

- a) Formal setting
- b) Informal setting

o Web Page

o Written Communications

## Survey

- o Survey opened in November 2010
- o Judges from limited and general jurisdiction throughout the state provided their feedback
- o Survey's sections:
  1. Introduction
  2. Respondent's experience with court interpreter services (CIS)
  3. Respondent's knowledge and preferences regarding CIS
- o Practical outcomes – **Judicial Bench Card** and **Rural Scholarship**
- o Evaluation Survey Report available at <http://www.nevadajudiciary.us/index.php/viewdocumentsandforms/func-startdown/6667/>

## In-Person Interaction

- o New Judges Orientations
- o New Foreclosure Mediators Orientations
- o Limited and General Jurisdiction Judges Conferences
- o Presentations at Regional Council Meetings which are attended by judges from limited and general jurisdiction and court administrators
- o Court Visits
- o Managers/Employees Meetings
- o Presentation per request (DA's Office, National Judicial College etc.)

## Web Page

- o Redesigned Ct. Interpreters' Web Page launched in January 2010 – <http://www.nevadajudiciary.us/index.php/forjudges>
- o Improved Program's visibility and interaction with its consumers
- o Addresses three major groups – *interpreters, judges/court administrators/court personnel, and public*

## Written Communications

- o Letters to Nevada judges, authored by the Chief Justices, Program Coordinator, informing them about language access issues
- o Program Reports regularly provided to the Judicial Council of the State of Nevada (JCSN), High Court etc. about Program's activities and accomplishments
- o AOC Newsletter distributed electronically on a wide range of topics and for occasions such as Thai Judges visit to Nevada Courts