

THE CONNECTED JUSTICE PLATFORM

Remote Video Interpretation Solution



Connected Justice

FOR LIMITED ENGLISH PROFICIENCY COMPLIANCE

Executive Order 13166 states that “The Federal Government provides and funds an array of services that can be made accessible to otherwise eligible persons who are not proficient in the English language.” This order requires that both Federal and non-federal agencies that receive federal funding implement a system to provide Limited English Proficiency (LEP) individuals meaningful access to the programs and activities that are normally provided in English. This can be a costly and inefficient process; but noncompliance can be seen as discrimination on the basis of national origin in violation of title VI of the Civil Rights Act of 1964. As described in the LEP Guidance, recipients must take reasonable steps to ensure meaningful access to their programs and activities by LEP persons.

Through Connected Justice, courtrooms and agencies can be empowered with a twenty-first century courtroom and given the capabilities to comply with Executive Order 13166; while seamlessly and securely address an array of new types of information, evidence and judicial issues.



DETAILS OF THE SOLUTION

The Remote Video Interpretation solution provides the judicial market an advanced set of enterprise collaboration tools for mobile workers, attorneys and other judicial agencies – even the public – through key services, including:

- Real-time high-definition video and content sharing
- Real-time voice communications and unified voice messaging
- Instant messaging and presence
- Rich media conferencing
- Mobile and remote worker access
- Interagency voice and video communications

Plus, additional services are available, including:

- End-to-end services for LAN/WAN, physical/cyber security and audio/video (assessments, implementation, design, consultation and support)
- Court recording and transcription services
- Translation and interpreter services (best-in-class linguists/over 250 languages)
- Cloud-based management of certifications, license and registrants
- Interagency integration and automation services
- Digital journey mapping

OUR PARTNERS

The Power of Remote Collaboration

LiteScape



plantronics



revolabs



Through the Connected Justice consortium, courts can benefit from the latest technologies including the ability to bring more efficient and secure remote collaboration to the courtroom. With Connected Justice Remote Video Interpretation, we help increase efficiencies by both improving and increasing physical and data security. The courtroom is no longer subject to in-house resources that may or may not be available. An accredited marketplace for courtroom interpretation and translation resources has been created. This marketplace is always available on-demand or scheduled; and is governed by the courts' rules for access. It offers a marketplace for courtroom interpretation and translation resources by certified linguists, including multi-language, hearing impaired and rare dialects. This helps reduce downtime, wait times and periods of unproductivity. There is no need to sacrifice quality or convenience of courtroom interpretation due to a less qualified or unavailable interpreter or resource.

By leveraging an extensive partner ecosystem with decades of expertise, Connected Justice adheres to best practices to equip courtrooms with the latest technology to help them serve their vital role with greater efficiency, security and equality. Our Remote Video Interpretation solution helps expedite judicial processes by removing barriers that may stand in the way of fair and swift legal proceedings while maintaining a secure and seamless flow of sensitive data.

Courtrooms are becoming more networked; and the Connected Justice platform is committed to maintaining its awareness of appropriate cybersecurity programs assessing threats to court systems. This strategy assists courtrooms with exercising its management of legal due process, reducing both costs and risks while maintaining an acceptable information systems and security compliance posture. Connected Justice delivers strategies for digitization powered by an integrated and validated security architecture. Communications are encrypted, segmented and protected from eavesdropping.

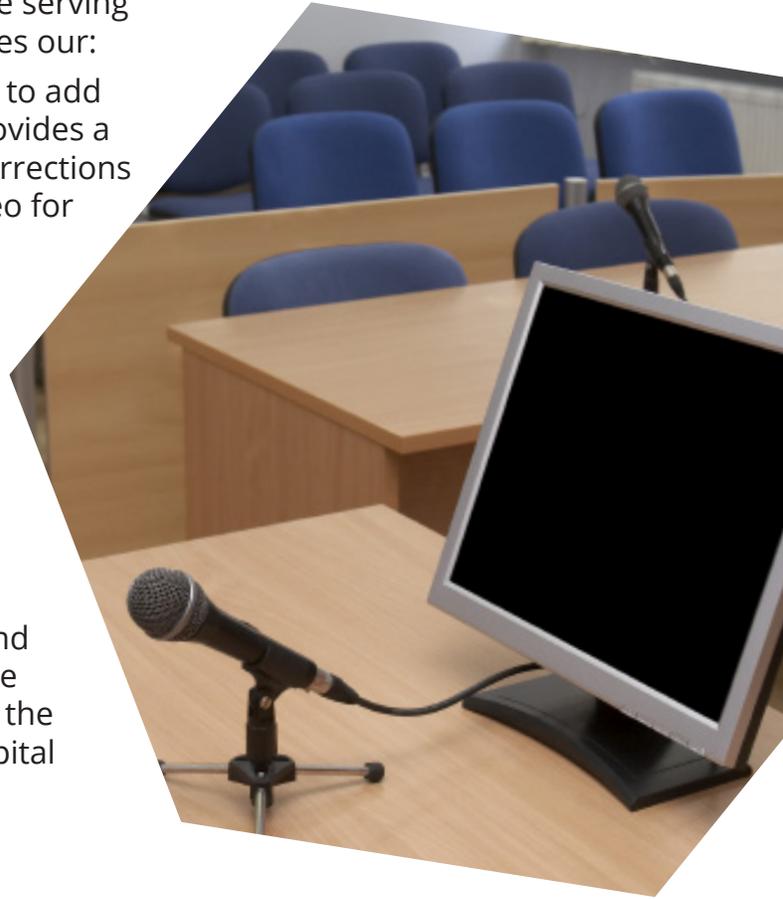
As courts modernize many aspects of their operations, information systems are increasingly becoming more interconnected allowing users to access court services through the Internet. By helping align a court's business processes with innovative technologies, Connected Justice creates a unified network platform that benefits courts and corrections through:

- **Decreased Travel & Associated Cost** – Eliminates unnecessary travel and expense by allowing use of mobile devices through a secure internet connection for interpretation services.
- **Increased Opportunity** – Less travel allows interpreters to increase opportunities by easily expanding services beyond local courts, including other states and underserved markets.
- **Improved Education/Productivity** – Increase and better manage accreditation and certification opportunities for linguistic professionals through remote learning, and help meet local, state and federal mandates for interpreter certification. Improve productivity through ongoing training.

AN END-TO-END SOLUTION

With the Connected Justice Remote Video Interpretation solution, a judicial network can also benefit from a true end-to-end solution. This lets agencies focus on the serving of justice rather than the business of IT and includes our:

- **Mobile Cart Solution** – A “courtroom on a cart” to add flexibility beyond the traditional courtroom. Provides a secure video connection that lets courts and corrections benefit from the power of realtime remote video for court proceedings, interpretation, arraignment, public defender access, witness and expert testimony; all while providing a more secure physical environment.
- **Advanced Professional Services** – Implementing digital transformation may stretch the capabilities of an agency’s existing staff, size or budget. In response, the Remote Video Interpretation solution offers consulting, design, and support for LAN/WAN/audio/video and cloud, audio/video recording and end-to-end encryption. These services help courts maximize their resources and capabilities without adding the burden of additional staff hires or excessive capital expenditures.
- **Digital Journey Mapping** – We work with all stakeholders to map out the journey between technologies and business drivers, as a business architecture and blueprint.



Next Steps

To learn more about the Connected Justice Remote Video Interpretation solution, visit us at <http://connectedjustice.com/>. For more detailed information, or to request a demonstration, you can reach a member of our Connected Justice team at (512) 814-1706 or via email at info@connectedjustice.com.