

## Post Remote Hearing Survey

### Survey Questions

Thank you for agreeing to share your feedback. Your responses will not be shared and will not impact the outcome of your case.

1. Did you understand the instructions from the court about how to connect to the remote hearing?
  - a. Yes
  - b. No
  - c. Did not receive instructions
2. Did you have any technology issues with the remote hearing?
  - a. Yes
  - b. No
3. Were you able to easily use the remote hearing technology?
  - a. Yes
  - b. No
4. Do you have convenient and reliable technology to participate in a remote hearing?
  - a. Yes
  - b. No
  - c. Don't know
5. Would you prefer to attend court hearings:
  - a. In-person
  - b. Remote
  - c. Don't know/No opinion
6. What are the main reasons you prefer remote hearings? [only 5b on previous question]  
(Select all that apply.)
  - a. No travel time or travel costs
  - b. No parking costs
  - c. Do not need to find transportation
  - d. Do not need to arrange child care
  - e. Easier with work schedule/less time off work
  - f. Do not like going into the courthouse/less intimidating
  - g. Health safety (e.g. reduces COVID-19 risk)
  - h. Other
7. Should the court continue to conduct hearings remotely after the pandemic is over?
  - a. Yes
  - b. No
  - c. Don't know/No opinion
8. Did you have an attorney at your hearing today?
  - a. Yes
  - b. No
9. In which case type did you have a hearing today?
  - a. Criminal (Felony, Gross Misdemeanor, Misdemeanor)

- b. Traffic/Parking ticket or other Petty Misdemeanor
  - c. Juvenile (under 18) criminal
  - d. Child Protection
  - e. Civil (Housing, Conciliation, Other Civil)
  - f. Family (Divorce, child custody or support)
  - g. Order for Protection/Harassment Restraining Order
  - h. Probate
  - i. Other/Don't know
10. In what county was your hearing held today?
- a. Chippewa
  - b. Douglas
  - c. Meeker
  - d. Ramsey
  - e. Renville
  - f. Stearns
  - g. Yellow Medicine