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Language Access Services Section

National Center for State Courts

About Us



Call Center

LASS Staff:

Konstantina Vagenas

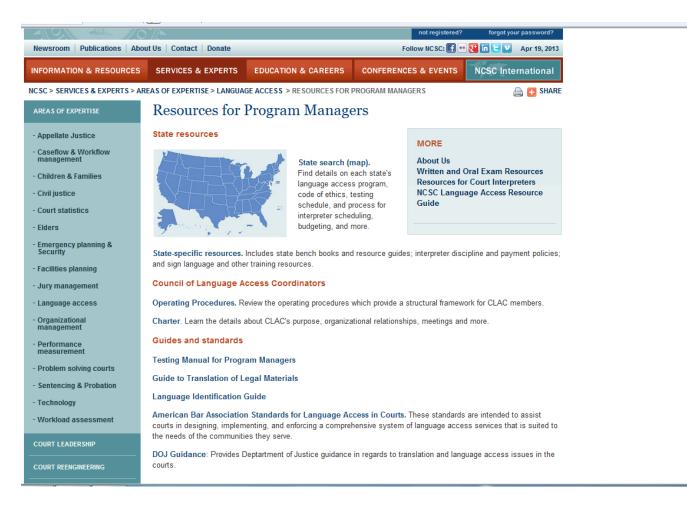
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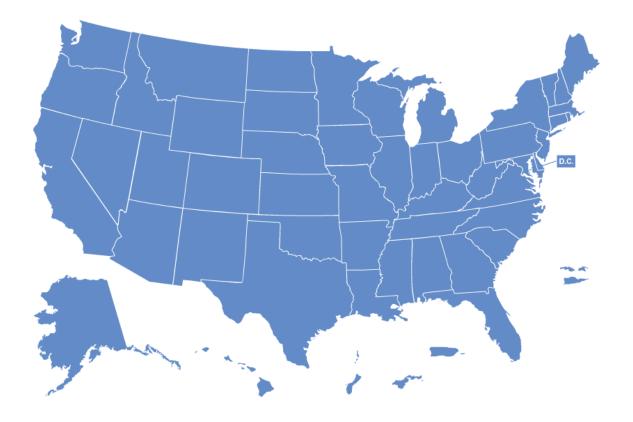
Mayra Miranda Program Specialist 703-841-6901

Resources for Program Managers



http://www.ncsc.org/Services-and-Experts/Areas-of-expertise/Language-access/Resources-for-Program-Managers.aspx

Language Access Programs by State





Alaska

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AREAS OF EXPERTISE	Alaska (joined	2004)			
 Appellate Justice Caseflow & Workflow management Children & Families Civil justice Court statistics Elders Elders Energency planning & Security Facilities planning Jury management Language access Organizational management Performance measurement 	Code of Ethics or Rules of Language Access Plan Interpreter Statues and R Coordination/Supervision Cost of Interpreting Servi Budget for Language Acc Funding for Language Acc	evelopment Officer nte.ak.us ska.gov/court-interpreting.htm f Professional Conduct cules n of Interpreters: Centralized S ices (including fees to freelan cess Program (not including d ccess Program: Comes from re	tate Program ce and salaries of staff interpre lirect interpreter services): \$0-\$	550,000	
Problem solving courts Sentencing & Probation Technology	8 A	Salaried Interpreters (sign la Freelance Interpreters (certil	nguage): Currently Unknown fied spoken language): \$50-\$75	i per hour	
- Workload assessment	Compensation Range for Freelance Interpreters (certified sign language): \$75-\$100 per hour Difference in Pay Between Spanish and LOTS Interpreters: Currently Unknown				
COURT LEADERSHIP		Vritten Translation, Criminal or E	shop, NCSC 135-Q Multiple Choic Background Check, Pass NCSC (

Kentucky

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AREAS OF EXPERTISE	Kentucky (join	ed 2001)				
- Appellate Justice	Language Access Coordi Ervin Dimeny, Manager, Co					

low & Workflow Court Interpreting Services management Administrative Office of the Courts 100 Millcreek Park - Children & Families Frankfort, KY 40601-9230 - Civil justice Phone: (502) 573-2350 Email: ervindimeny@kycourts.net - Court statistics Website: http://courts.ky.gov/courtprograms/CIS/Pages/default.aspx - Elders Code of Ethics or Rules of Professional Conduct - Emergency planning & Security Language Access Plan - Facilities planning Interpreter Statutes and Rules - Jury management Coordination/Supervision of Interpreters: Centralized State Program - Language access Cost of Interpreter Services (including fees to freelance and salaries of staff interpreters): \$1 Million - \$5 Million - Organizational management Budget for Language Access Program (not including direct interpreter services): Currently Unknown - Performance Funding for Language Access Program: Legislative Appropriation measurement Compensation Range for Salaried Interpreters (spoken language): \$25,000 - \$50,000 - Problem solving courts - Sentencing & Probation Compensation Range for Salaried Interpreters (sign language): \$25,000 - \$50,000 - Technology Compensation Range for Freelance Interpreters (certified spoken language): \$25 - \$50 per hour Workload assessment 1 . 1 000 000 1

Wisconsin

AREAS OF EXPERTISE	Wisconsin (joined 1998)
- Appellate Justice	Language Access Coordinator Contact
- Caseflow & Workflow	Carmel Capati, Court Interpreter Program Manager Director of State Courts
management	Office of Court Operations
- Children & Families	110 East Main Street, Suite 410
- Civil justice	Madison, WI 53703 Phone: (608) 266-8635
- Court statistics	Email: carmel.capati@wicourts.gov
	Website: http://www.wicourts.gov/services/interpreter/index.htm
- Elders	
 Emergency planning & Security 	Code of Ethics or Rules of Professional Conduct
- Facilities planning	Language Access Plan
- Jury management	Interpreter Statutes and Rules
- Language access	Coordination/Supervision of Interpreters: Credentialed or Certified at State Level, Scheduled at Local Level
- Organizational management	Cost of Interpreter Services, Including Fees to Freelance and Salaries of Staff Interpreters: \$1 Million - \$5 Million
- Performance measurement	Budget for Language Access Program, Not Including Direct Interpreter Services: \$50,000 - \$100,000
- Problem solving courts	Funding for Language Access Program: Court's General Operating Budget. Funding for training and testing of interpreters comes from registration fees
- Sentencing & Probation	Interpreters comes nom registration rees
- Technology	Compensation Range for Salaried Interpreters (spoken language): \$25,000 - \$50,000
- Workload assessment	Compensation Range for Salaried Interpreters (sign language): Currently Unknown
	Compensation Range for Freelance Interpreters (certified spoken language): \$25 - \$50 per hour
COURT LEADERSHIP	Compensation Range for Freelance Interpreters (certified sign language): \$50 - \$75 per hour
COURT REENGINEERING	Difference in Pay between Spanish and LOTS Interpreters: Interpreters in Wisconsin are generally contractors who are paid hourly, so LOTS interpreter may get a 2 hour minimum and \$10-\$20 more than Spanish
GOVERNMENT RELATIONS	A state of the
	Minimum Certification Requirements: Orientation Workshop, NCSC 135-Q Multiple Choice Exam at 80%, Written
TECHNOLOGY TOOLS	Language Assessment or Written Translation, Criminal or Background Check, Oath of Office, Pass NCSC Oral Examination at 70%
	2013 Dates and Locations of Testing and Training:

2-Day Orientation

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Resources for Program Managers

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AREAS OF EXPERTISE

- Appellate Justice
- Caseflow & Workflow management
- Children & Families
- Civil justice
- Court statistics
- Elders
- Emergency planning & Security
- Facilities planning
- Jury management
- Language access
- Organizational management
- Performance measurement
- Problem solving courts
- Sentencing & Probation
- Technology
- Workload assessment
- COURT LEADERSHIP

COURT REENGINEERING

Resources for Program Managers

STATE RESOURCES

State search (map). Find details on each state's language access program, code of ethics, testing schedule, and process for interpreter scheduling, budgeting, and more.



MORE

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Written and Oral Exam Resources Resources for Court Interpreters NCSC Language Access Resource Guide

State-specific resources. Includes state bench books and resource guides; interpreter discipline and payment policies; and sign language and other training resources.

Operating Procedures. Review the operating procedures which provide a structural framework for CLAC members.

Other Resources. Testing Manual for Program Managers , Guide to Translation of Legal Materials ,and Language Identification Guide

Charter. CLAC Charter

American Bar Association Standards for Language Access in Courts. These standards are intended to assist courts in designing, implementing, and enforcing a comprehensive system of language access services that is suited to the needs of the communities they serve.

DOJ Guidance: Link providing DOJ guidance in regards to language access issues in the courts regarding translation.

http://www.ncsc.org/Services-and-Experts/Areas-of-expertise/Language-access/Resources-for-Program-Managers.aspx

Resources for Court Interpreters

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CERTIFICATION PROGRAMS	So you want to be a court interpreter? Professional court interpreters are individuals who possess an educated, native-like mastery of both English and a second language; display wide general knowledge, characteristic of what a minimum of two years of general education at a college or university would provide; and perform the three major types of court interpreting: sight translation, consecutive interpreting, and simultaneous interpreting. Resources for court interpreters Self-assessment tools, study resources, glossaries and dictionaries			RELATED RESOURCES Contact Persons and Testing Schedules by State Interpreter Events and Workshops FEDERAL COURT INTERPRETERS If you're interested in becoming a court interpreter in the federal courts, visit our website about the Federal Court Interpreter Certification		
ICM FELLOWS						
PRODUCTION SERVICES STATE INTERPRETER CERTIFICATION						
- Self-assessment and study tools						
Court interpreter events / workshops Related Interpretation websites	Colleges and universities Written and Oral Exam r			Examination	program.	
FEDERAL INTERPRETER CERTIFICATION	Court interpreter competence Related interpretation w					
JOBS						

http://www.ncsc.org/Education-and-Careers/State-Interpreter-Certification.aspx



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Questions?

KEEP CALM AND CALL

Mayra Miranda AKA "The Techie"