



CADY INITIATIVE

GUIDING COURTS TOWARD IMPROVED OUTCOMES FOR FAMILIES

Family Law Triage Innovation Lab Agenda (Agile Workshop)

Problem Statement:

One-size-fits-all case management does not serve families or courts well. Some families need minimal services while others need intense case management. The failure to properly identify case needs wastes judicial resources and reduces litigant satisfaction. Frustration and conflict increase because the families that need services get them too late. Family courts strive to get the right services to the right families at the right time. There are known case characteristics that help identify family needs and triage cases for more effective case management. These case characteristics are not readily available in case management systems.

Purpose: Provide an agile approach to developing business capabilities and processes, case scenarios and user profiles for the development of a family triage tool that is flexible enough to be used by any jurisdiction.

January 20, 2:00 – 3:15 Eastern

1. Business Capability Model Development
2. Scenarios/Use Case Development

February 3, 2:00 – 3:15 Eastern (pending confirmation)

3. Scenarios/Use Case Development Review
4. User Stories
5. Discussion of Next Steps