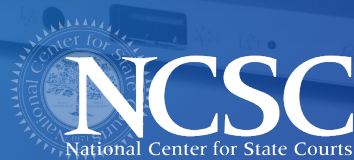


State *of the* State Courts

// 2024 POLL



// SURVEY ADVISORY COMMITTEE MEMBERS



**Chief Judge Anna
Blackburne-Rigsby**
District of Columbia



**Chief Justice
Elizabeth Clement**
Michigan



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Delaware



Marcia Meis
Illinois



Corey Steel
Nebraska



**Chief Justice Ann
Scott Timmer**
Arizona



Molly Justice
NCSC



Jesse Rutledge
NCSC

// METHODOLOGY



What: NCSC Online Survey

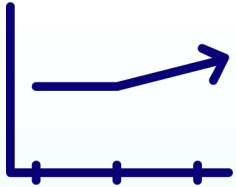
When: December 9-12, 2024

Who: Conducted by GBAO Strategies

Polled: 1,000 Registered Voters

Margin of Error: +/- 3.1% (19 times out of 20)

// KEY FINDINGS



Public trust in state courts is showing **small gains** for the second year in a row.



For the fourth year in a row, state courts are earning a **stronger job approval rating**.



Few see state courts providing help for self-represented litigants (SRLs), with most respondents supporting a proposal to license Allied Legal Professionals (ALPs).



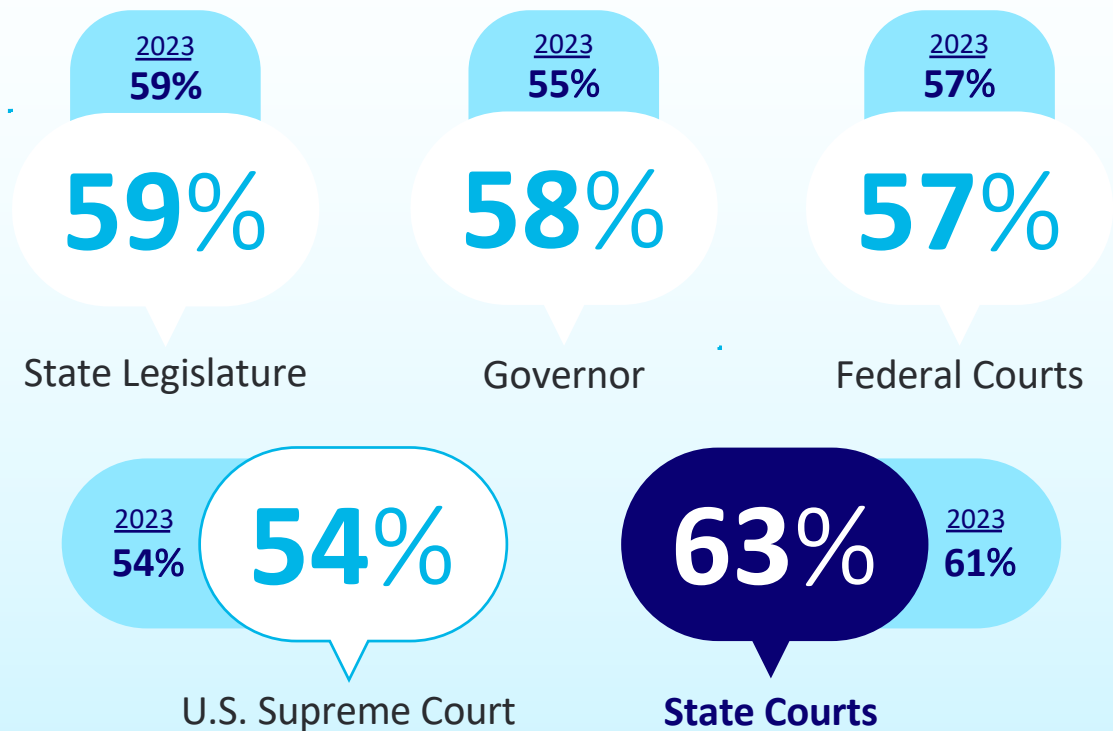
Respondents expressed **a hunger for justice system innovation**—ranging from the use of AI to more problem-solving dockets.

// FIGURE 1

For the second consecutive year, public trust and confidence in state courts shows a modest gain.

Q: “How much confidence do you have in each institution?”

Percent saying they have either a great deal of confidence or some confidence.

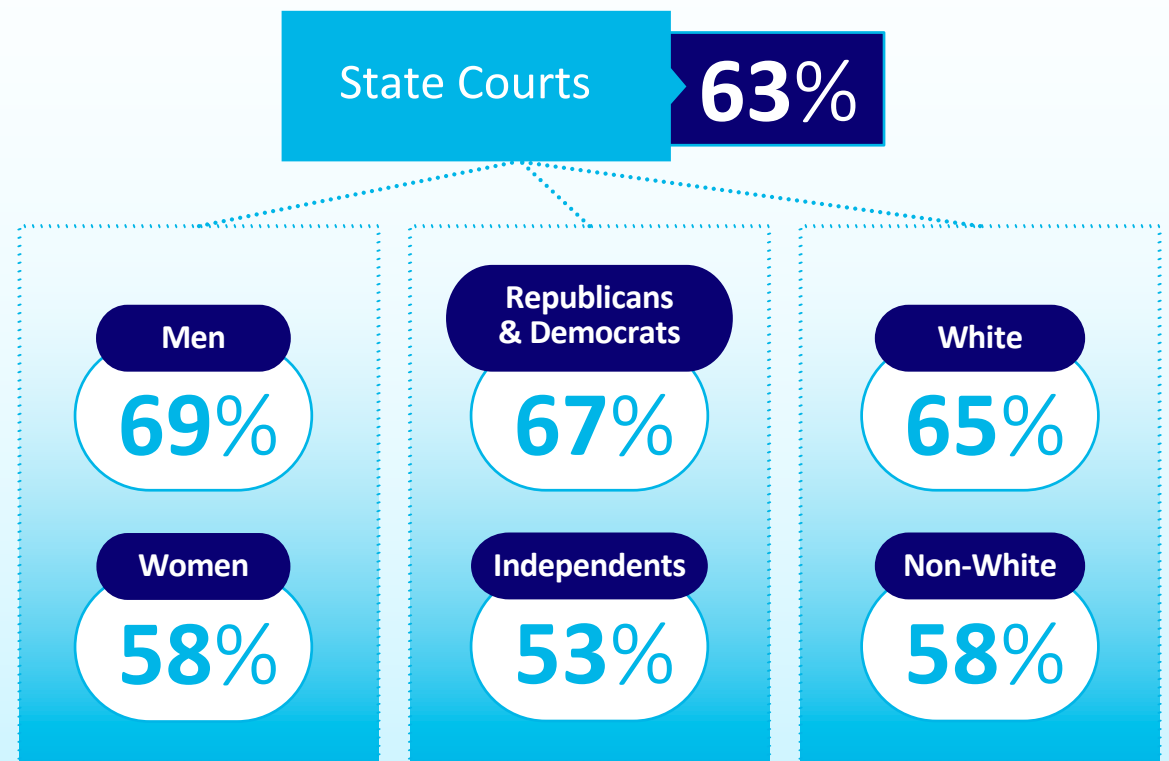


// FIGURE 2

Demographic
divides in opinion
persist.

Q: “How much confidence do you have in each institution?”

Percent saying they have either a great deal of confidence or some confidence.



// FIGURE 3A

Some attributes
provoke positive
reactions...

Q: “Please indicate whether you agree or disagree with the statement.”



Committed to
protecting individual
and civil rights

63%

31%

Treat people with
dignity and respect

59%

34%

Provide equal justice to all

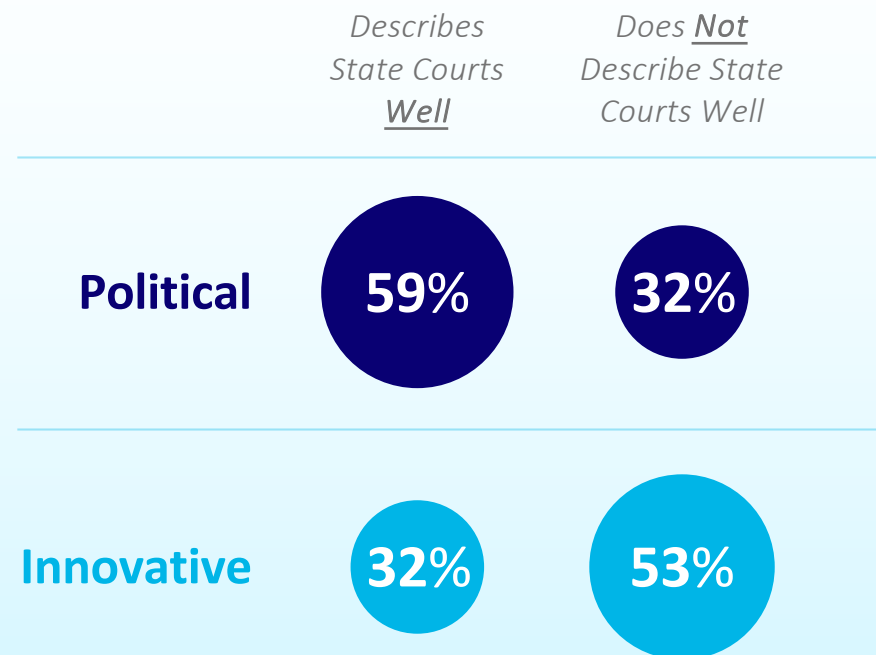
47%

47%

// FIGURE 3B

...While other attributes provoke negative reactions.

Q: “Please indicate whether...each of the following words or phrases describes (state) courts well/not well.”

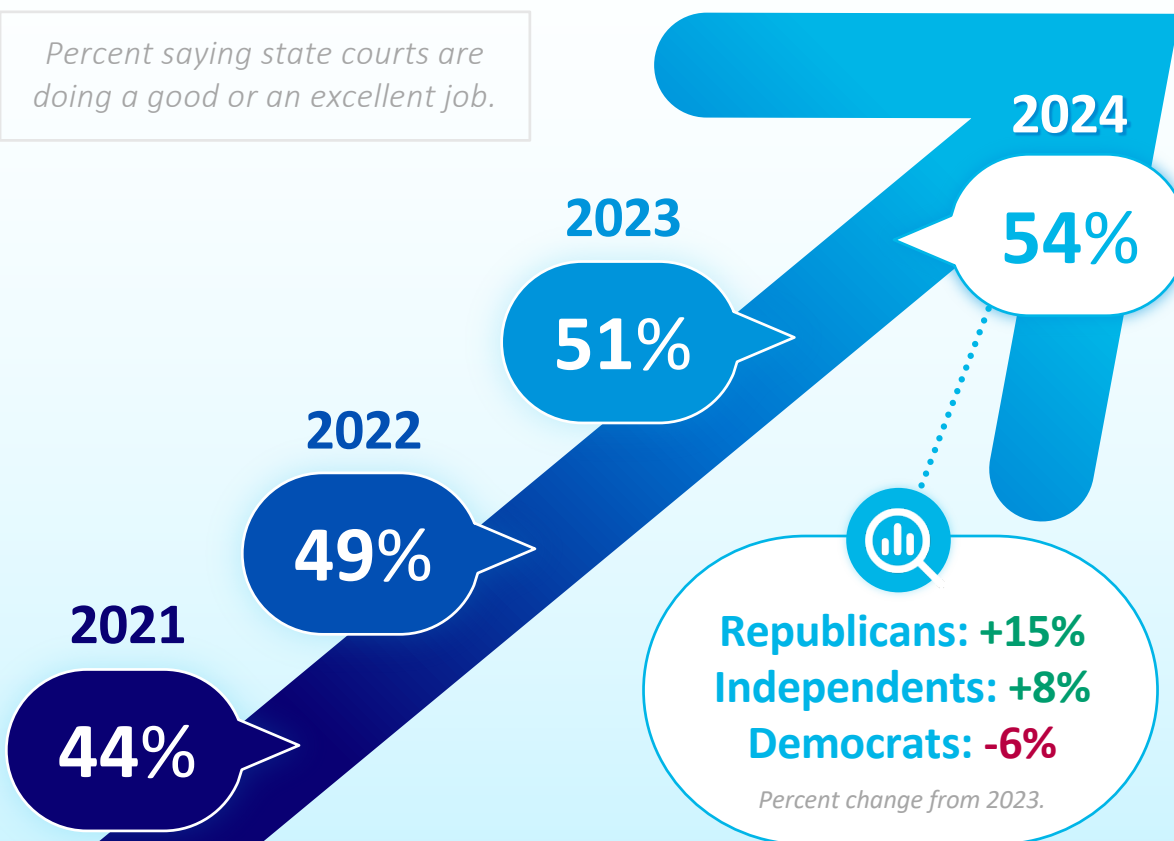


// FIGURE 4

Job approval is
on the rise.

Q: “How would you rate the job being done by courts in (state)?”

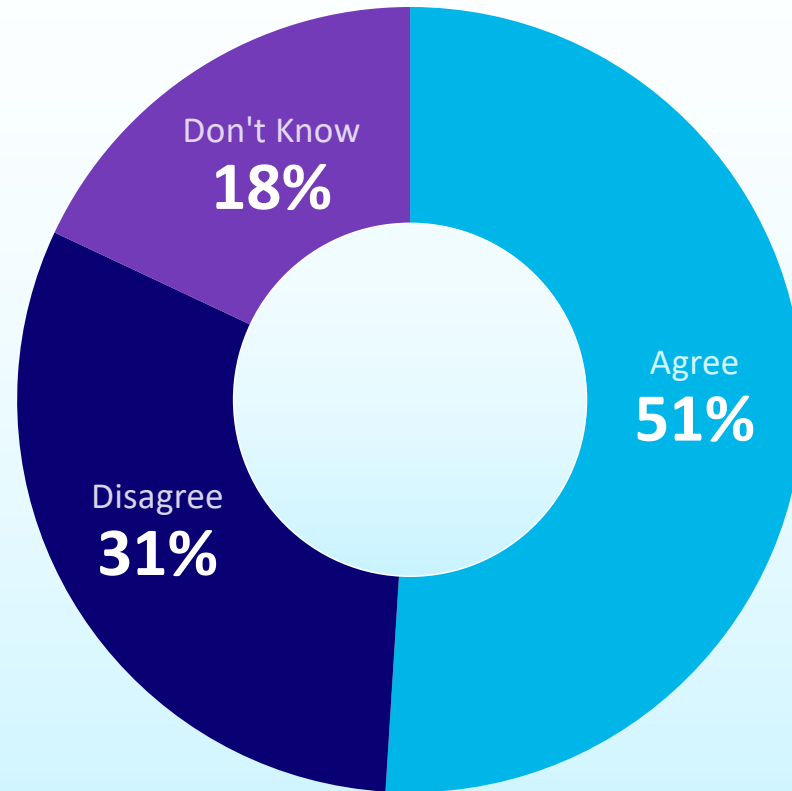
*Percent saying state courts are
doing a good or an excellent job.*



// FIGURE 5

A majority see courts providing easy access to public records.

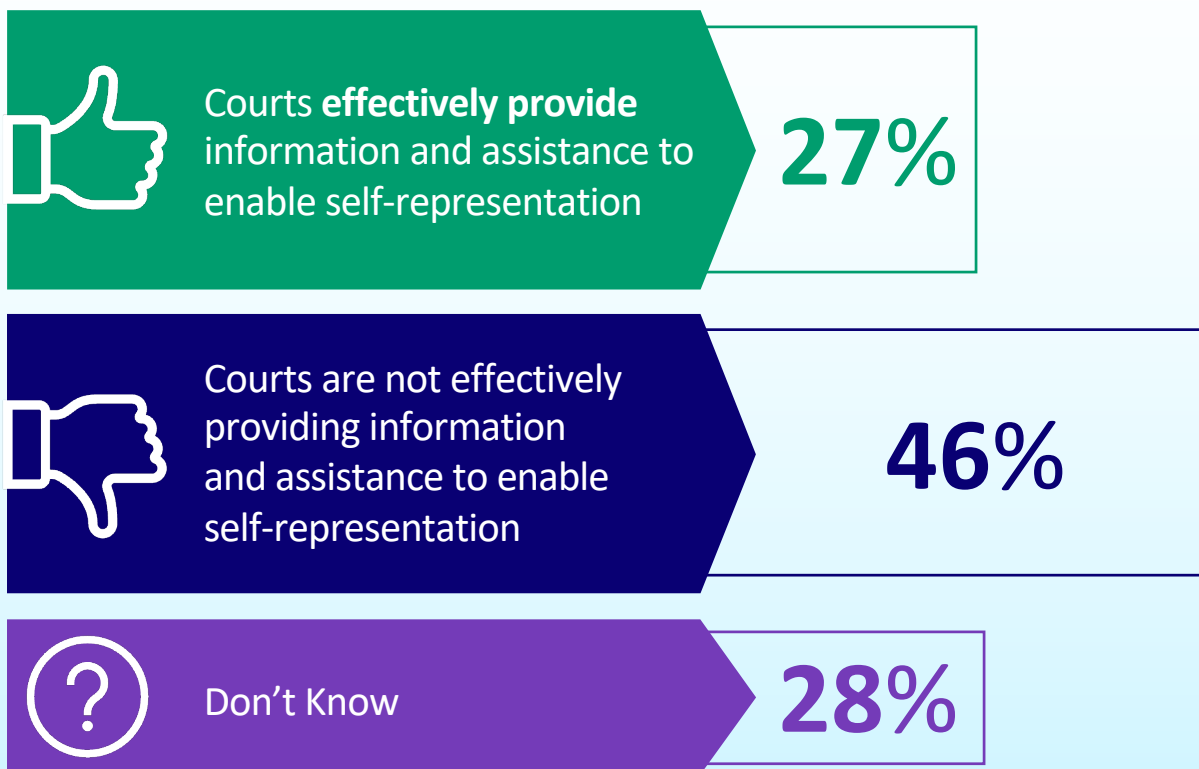
Q: “Courts in (state) make it easy to access public documents and records.”



// FIGURE 6

Few see courts
as providing
support for self-
representation....

Q: “Which of the following statements comes closest to your own view, even if neither is exactly right?”



// FIGURE 7A

...And most support
a proposal to
expand who can
provide legal
services.

Q: “Which of the following statements comes closest to your own view, even if neither is exactly right?”



Allow trained legal professionals without a law degree to handle straightforward legal issues.

60%



Could lead to mistakes and inadequate representation.

26%

// FIGURE 7B

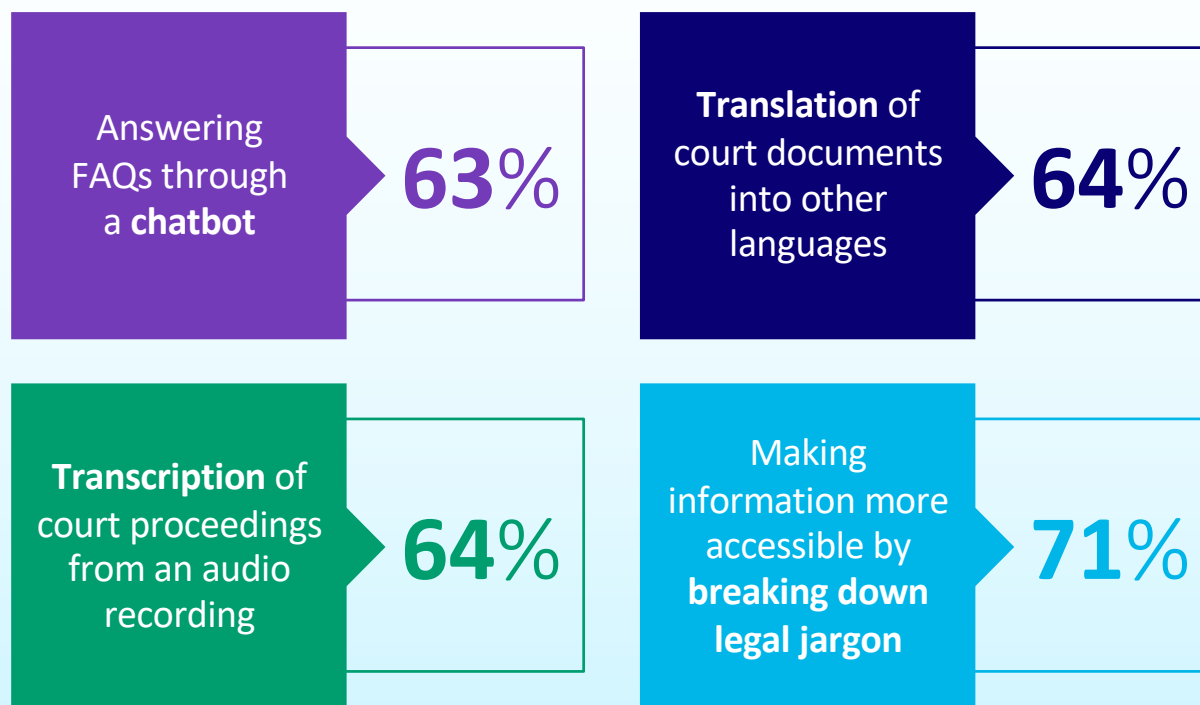
Those with direct court experience are more likely to support a proposal to license Allied Legal Professionals.



// **FIGURE 8**

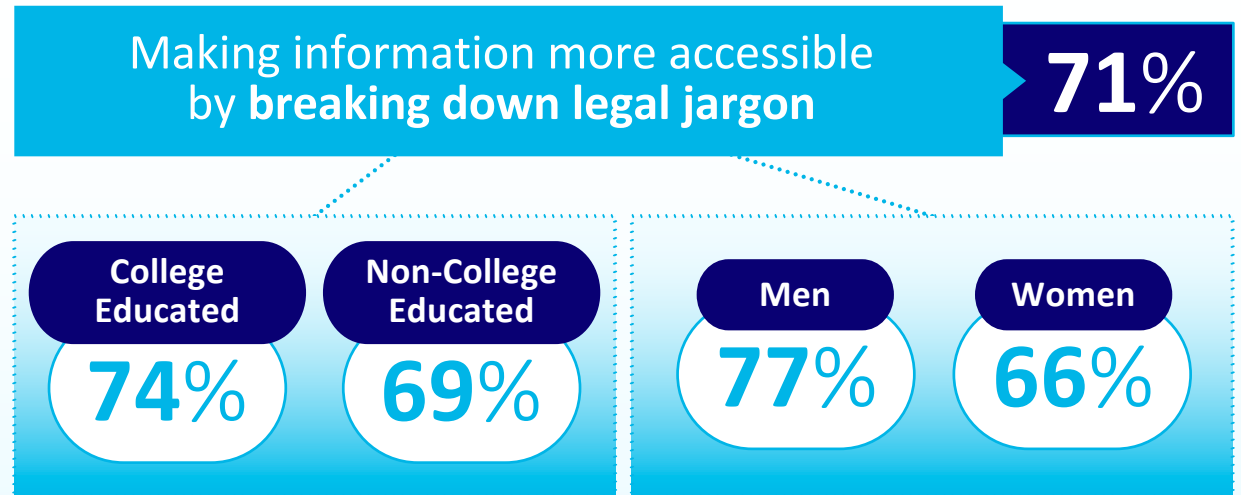
The public is enthusiastic about courts using AI if it increases efficiency/access.

Q: “Some court systems are considering the use of AI to increase their efficiency...please indicate if you think the (state) court system should use AI...to accomplish the following goals.”



// FIGURE 9

The use of AI in the court system is supported more by some groups than others.



Those with Direct Court Experience:



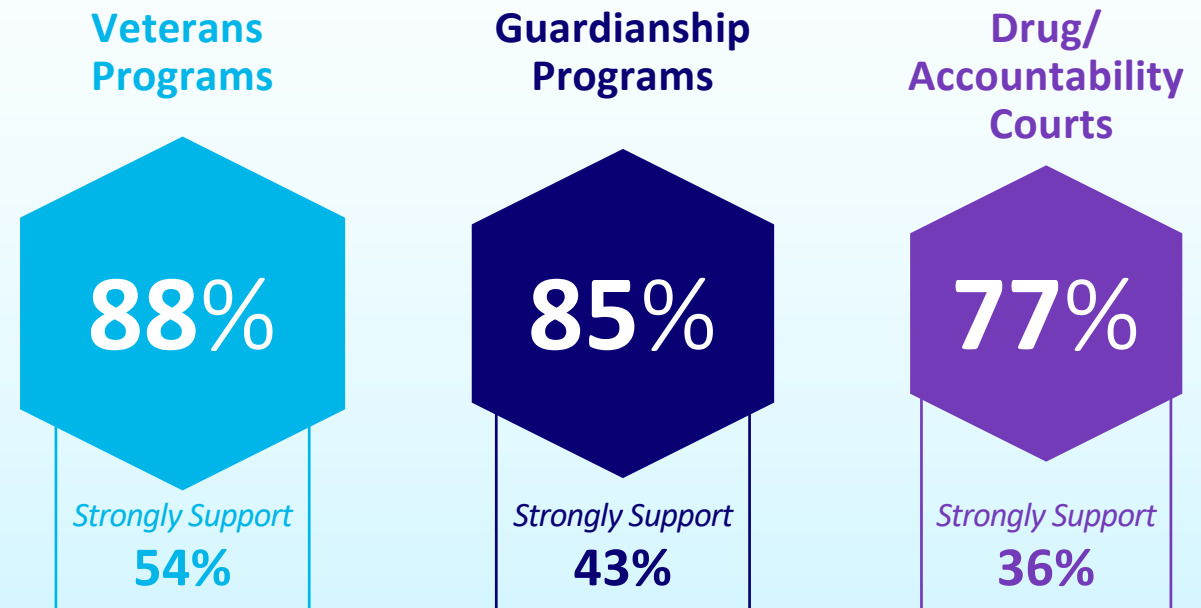
- Been to court for a parking/traffic ticket: **77%**
- Filed a lawsuit or had one filed against you: **76%**
- Been involved in a criminal case: **80%**
- Represented yourself before the courts: **77%**


// FIGURE 10

There is overwhelming support for courts to pursue community problem solving dockets.

Q: “Would you support or oppose increased funding for the (state) court system to set-up....”

Percent saying they support increased funding for...





State *of the* State Courts

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For more information, visit:
ncsc.org/survey