



**ODR Industry Summit**  
**March 4-5, 2019**  
**Denver, Colorado**

The ODR Industry Summit is an opportunity for technology leaders to engage in free-flowing discussion with court leaders from across the United States.

***Purpose:*** The objective of this day and a half event is to provide industry with insights on the current and emerging ODR needs of the courts over the next several years. Working side by side, court and industry technology leaders will identify business problems, brainstorm opportunities, and chart a course for future ODR use in the courts.

Registration for this event is complimentary.

Airfare assistance may be available for international firms interested in entering the US market.

[Register Now](#)

***Location:*** Denver City Center Conference Center  
707 17<sup>th</sup> St., Floor 21  
Telluride Room  
Denver, CO 80202

***Hotel Information:*** Reserve your hotel room **by February 11!**  
Renaissance Denver Downtown City Center Hotel  
918 17<sup>th</sup> St.  
Denver, CO 80202  
(303) 867-8100

[Reserve a Room Now](#)

***Summit Hosts:*** Amber Ivey  
Manager, Civil Legal System Modernization  
Pew Charitable Trusts

Paul Embley  
Chief Information Officer  
National Center for State Courts,

## Agenda

### Monday, March 4

Time	Topic
12:30 pm	<i>Registration</i>
1:00 pm	<b>Welcome &amp; Introductions</b>
1:20 pm	<b>Pew and NCSC</b> Project progress, steps going forward, court landscape, expected role of vendors, etc.
1:40 pm	<b>Courts 101 –state court organizational structures</b>
2:00 pm	<b>Court Perspectives: allocating time, money and resources over the next several years</b> Centralized and decentralized courts Large and small courts
2:30 pm	<i>Facilitated Discussion</i>
2:45 pm	<i>Break</i>
3:05 pm	<b>State Court ODR Needs</b> Civil – Family – Traffic – Future case types
3:45 pm	<i>Facilitated Discussion</i>
4:05 pm	<b>Public/Private Partnerships</b>
4:25 pm	<i>Facilitated Discussion</i>
4:40 pm	<b>Adjourn</b>

### Tuesday, March 5

Time	Topic
8:00 am	<b>Beverage Service</b>
8:30 am	<b>Recap Day 1</b>
9:00 am	<b>Joint Technology Committee</b> Introduction to the JTC and why they matter Priorities and Predictions for 2019
9:20 am	<b>Standards and Models</b>
10:00 am	<b>Portals</b> What they are, and how to work with courts to incorporate assistance into your solution
10:30 am	<i>Break</i>
10:50 am	<i>Facilitated Discussion (Portals &amp; Standards)</i>
11:10 am	<b>Marketing and Business Strategies</b>
11:30 am	<b>Measures and Metrics</b>
12:00 pm	<i>Buffet Lunch</i>
12:40 pm	<i>Facilitated Discussion (Marketing &amp; Measures)</i>
1:00 pm	<b>Industry Perspectives</b> What technology trends have industry participants witnessed in other sectors? What technology challenges are unique to the judicial branch? Which cutting-edge strategies could assure sustainable private-sector development and improve access to justice?
2:00 pm	<b>Priorities: Top 4 Business Problems</b> Participants will rank the identified business problems, thereby identifying the top four.
3:45 pm	<b>Next Steps</b> Leveraging the breakout groups' recommendations, participants will identify and assign appropriate follow-up.
4:30 pm	<b>Adjourn</b>

