



2017-18

ICM Catalog
Preview

Course Schedule

Courses can be taken individually or certification may be achieved by taking all courses within a certification level. ICM offers three levels of stackable certification: Certified Court Manager (CCM), Certified Court Executive (CCE), and ICM Fellow. All courses are held in Williamsburg, Virginia. For courses offered through Consortium or Licensee programs, please check with your state court administrative office for scheduling information.

Course dates and locations are subject to change.

2017 National Programs

\$645

Caseflow & Workflow (CCM) * <i>Revised Course</i>	March 7-9
Purposes & Responsibilities of Courts (CCM) *	March 28-30
Leadership (CCE)	April 11-13
Project Management (CCM) * <i>New Course</i>	May 9-11
Budget & Fiscal Management (CCM) * <i>Revised Course</i>	August 8-10
Essential Components (CCE)	September 12-14
Visioning & Strategic Planning (CCE)	September 26-28
Court Performance Standards: CourTools (CCM)*	October 10-12
Education, Training & Development (CCE)	November 7-9
Workforce Management (CCM) *	November 28-30
High Performance Court Framework (CCE)	December 12-14

2018 National Programs

\$745

Purposes & Responsibilities of Courts (CCM) *	February 27- March 1
Court Community Communications (CCE)	March 13-15
Caseflow & Workflow (CCM) *	April 10-12
Leadership (CCE)	May 1-3
Project Management (CCM) *	May 15-17
Budget & Fiscal Management (CCM) *	August 7-9
Visioning & Strategic Planning (CCE)	August 21-23
Accountability & Court Performance (CCM)*	September 11-13
Essential Components (CCE)	October 2-4
Workforce Management (CCM) *	October 23-35
Education, Training & Development (CCE)	November 6-8
High Performance Court Framework (CCE)	November 27-29

*Course also available online at a rate of \$595 (rate may change for 2018).

Course Registration

Register online: courses.ncsc.org
Registration questions: icmregistrar@ncsc.org
Online course questions: elearning@ncsc.org

What People Are Saying About **THE ICM EXPERIENCE**

Relevant

“Progressive and informative to help move courts forward and better serve the public.”

career enhancement

enhanced employee morale

“Relevant material I will be able to apply to managing case files and expediting cases.”

“Interaction and real world application examples.”

opportunity to network

“I enjoyed the interaction with the faculty, their stories of personal experiences and their genuine interest in helping us find ways to apply what we learned to our own courts.”

better team functioning

“I especially like the ideas I got that I can apply to my current job situation and use to improve myself, my work product, and the way I supervise.”

What Can ICM Offer You?



Online Courses

All six courses leading to the Certified Court Manager credential are available online.



Partnerships

Our courses.
Our certified faculty.
Your location.



Licensees

Our courses.
Your certified faculty.
Your location.



National Programs

Come to NCSC in Williamsburg to take ICM courses - all twelve are offered each year!

www.ncsc.org/icm

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Call ICM: 1-800-616-6206

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