

APPENDIX B

# The Case Management VizTool

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The hyperlink below provides an interactive visual tool for planning case management in ways encouraged by the CJI Committee's Recommendations. The contents of this web-tool are designed to help readers understand how civil cases can be processed in teamwork fashion from filing to disposition. The process assumes that, after cases are triaged at filing, team-based case management occurs throughout the remaining life of a case. Under that process, the entire host of court personnel is assisted by technology and undertakes tasks appropriate to their position.

This easy-to-use, interactive tool enables users (case managers, administrators, technologists, judges) to coordinate their tasks more effectively. This can be done by viewing the default general case processes, or customizing the map to the processes in the users' jurisdiction. All of the business rules referenced in the tool can be automated in a court case management system.

The tool can be accessed by entering the following URL: <http://www.ncsc.org/viztool>

# Notes

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